



1825 East Nettleton Ave, Suite H Jonesboro, AR 72401 870-932-2060

### AGREEMENT

This is a legally binding agreement between Jonesboro Travel Cruise & Tour (“Jonesboro Travel”), 1825 E. Nettleton, Suite H, Jonesboro, AR 72401, and the Client (“Client”). Please read it carefully before signing.

Client acknowledges that Jonesboro Travel Cruise & Tour has been responsible for arranging Client’s tour package that includes transportation, cruise and/or hotel accommodation. Our agency deals with independent contractors when booking your travel arrangements, including airlines, accommodations, tour companies and related services. Those independent contractors are not the agents, employees, or associates of Jonesboro Travel, and Jonesboro Travel Cruise & Tour is not responsible for any failure of those suppliers to provide the travel services purchased by Client.

Client agrees that neither Jonesboro Travel Cruise & Tour nor its affiliates shall be liable for any damage, loss (including personal injury, death, and property loss) or expenses occasioned by any act or omission of any provider of the travel services. Jonesboro Travel Cruise & Tour is not responsible for any schedule changes that may occur from airlines or cruise lines.

Jonesboro Travel Cruise & Tour is not responsible for costs incurred due to airlines, delays, missed flights or cruises, and/or connections while traveling. If a flight, cruise, or connection is missed or if the Client is delayed because of illness or hospitalization and cannot continue with an escorted group trip, each individual traveler must absorb his/her own costs for additional lodging, meals, or transportation home. We advise you to purchase trip insurance. If purchased, it may be possible to recover expenses incurred for a covered reason from your travel insurance company. Full terms and details of a travel insurance plan, including limitations and exclusions can be found in the travel insurance plan policy or description of coverage.

- \_\_\_\_\_ I AGREE to purchase trip insurance and have reviewed the travel insurance flyer and policy provided. (Please initial)
- \_\_\_\_\_ I am DECLINING to purchase trip insurance. (Please initial)
- \_\_\_\_\_ I understand that most U.S health insurance plans DO NOT provide coverage outside of the United States or on Cruise Ships. (Please initial)

Jonesboro Travel has no special knowledge regarding the hazards of your trip, the suitability of the trip for any person, the financial condition of any hotel, tour company, airline, or other supplier of travel services, or any unsafe conditions, health hazards, weather hazards, political unrest, or climate extremes at any of Client’s destinations. For information on any destination, Client may contact the U. S. State Department, at [www.travel.state.gov](http://www.travel.state.gov).

Client agrees to review all travel confirmations & documents for accuracy promptly upon receipt, and to immediately notify Jonesboro Travel of any mistakes or discrepancies. Late notification of mistakes may result in change fees to be absorbed by traveler.

Client acknowledges that the U.S. Transportation Security Administration requires a government issued identification card to board a flight in the United States, and that the name, date of birth and gender on that identification must match exactly the information listed on Client’s airline ticket and booking records. Client further acknowledges that effective May 2025, every air traveler 18 years of age and older will need a REAL ID-compliant driver's license, state-issued enhanced driver's license, or another acceptable form to fly within the United States. Client acknowledges that if he/she

is traveling internationally, a valid passport which is set to expire more than six (6) months after the final day of travel

is required, and depending upon the destination, one.

or more visas may be required. Client assumes sole responsibility for checking and verifying all passport, visa, vaccination, and other entry requirements at your destination(s).

## **Cancellations and Cancellation Penalties:**

**GROUP TRAVELERS:** The following per person cancellation fees apply: If a booking is cancelled, a fee of up to the deposited amount and trip insurance cost (if purchased) may be retained. After final payment has been made, your trip cost is nonrefundable. If you have purchased trip insurance, you may be able to recover cancellation fees if you cancel for covered reasons and can provide documentation for your insurance claim. Jonesboro Travel may assist you in filing an insurance claim.

Jonesboro Travel reserves the right to cancel a Group Tour if there are not enough participants for the scheduled tour. Should this occur, a FULL REFUND will be made to traveler. If a Group Tour is forced to cancel due to a Health Pandemic, Government Directive, or Weather Restrictions, Jonesboro Travel MAY be able offer a refund OR a Future Travel Credit, depending on what the supplier or vendor policies allow. The Trip Insurance, if purchased may be nonrefundable.

**INDIVIDUAL TRAVELERS/NON-GROUP:** If an Individual Traveler is forced to cancel due to a Health - Pandemic, Government Directive, or Weather Restrictions, Jonesboro Travel will make every effort to work with vendors and suppliers to reschedule your trip or obtain a Future Travel Credit. Each vendor has their own policies regarding these situations.

**Travel Protection Insurance:** If you must cancel for **covered** reasons and have purchased Travel Protection Insurance, Jonesboro Travel may assist you in filing a claim.

**Cancel for Any Reason Insurance:** We advise purchasing Cancel for Any Reason Trip Insurance Coverage, when possible, to help protect your investment in unforeseen circumstances. The Trip Insurance, if purchased, may be nonrefundable.

**Jonesboro Travel does not charge planning fees. Therefore, effective August 1<sup>st</sup>, 2021, for Individual (NON-GROUP) trips, Jonesboro Travel has implemented a \$200 PER BOOKING CANCELLATION FEE for any trip cancellation, regardless of the reason or whether trip insurance was purchased or not, to protect compensation for the work and planning the agent has done.**

I HAVE READ AND UNDERSTAND THESE TERMS AND CONDITIONS:

Client's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

PRINT NAME: \_\_\_\_\_

Client's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

PRINT NAME: \_\_\_\_\_